

## PRESS RELEASE

### **Cegedim Insurance Solutions partners with Humanis to expand its third-party payment service**

iSanté third-party payment system contract renewed and expanded

**Boulogne-Billancourt, November 21<sup>th</sup> 2017**

**The Humanis Group, a leading player in the French social protection system, has demonstrated its trust in Cegedim Insurance Solutions by upgrading to an enhanced version of iSanté third-party payment offering, expanding its scope, and adding new services.**

Cegedim Insurance Solutions is strengthening its partnership with Humanis. The social protection group, France's leading paritarian health institution, wants to raise the level of third-party payment services it provides to its clients. Humanis had already been using Cegedim Insurance Solutions's iSanté third-party payment system for several years, and in late 2016 decided not only to renew its contract, but to ask Cegedim Insurance Solutions to make certain changes, including stronger service-level commitments and a wider range of services as part of a new agreement:

- Systematic management of complex third-party payments (including coverage request forms) in supplemental segments (vision, hearing and dental);
- An expanded scope for covered individuals in certain segments;
- New online services such as benefits management, and an extension of direct third-party payment to primary care doctors in conjunction with inter-AMC project.

#### **A functional, scalable solution**

"The quality of our third-party payment system is a priority for us. It is an essential part of the services we provide to our beneficiaries, especially during transitional periods such as the expansion of third-party payment to primary care doctors. Cegedim Insurance Solutions' teams have been working with us since 2011, and they understand the issues we face. They were able to take a step back and reconfigure the range of products and services they provide us so that we can adjust to new industry standards and achieve our ambitions, while managing to keep costs under control," noted *Olivier Mesnard, Humanis Group Managing Director*.

"We are grateful to Humanis for their continued trust and are pleased that we can join them in this new phase of collaboration, drawing on our shared experience in providing quality services, and on the functional wealth and scalability of our iSanté solution, which make it ideal for meeting current and future challenges in the field of third-party payment," emphasized *Philippe Simon, President of Cegedim Insurance Solutions*.

Cegedim Insurance Solutions is an industry leader in software and services for the personal insurance market in France and internationally, with €2.9 billion in benefits paid, 43 million beneficiaries, 230,000 healthcare professionals in network, and 400 million data flows processed annually.

**About Cegedim Insurance Solutions:**

The Cegedim Insurance Solutions Business Unit includes all of the Group's solutions and services for insurers, mutual insurers, social welfare institutions and intermediaries through the Cegedim Activ, Activus, Cetip (SP santé and iSanté third party payment) and iGestion entities. This unit brings together competencies across the entire chain of information sharing between healthcare professionals, insurance organizations and managers of compulsory and supplemental insurance plans.

To learn more: [www.cegedim-insurance.com](http://www.cegedim-insurance.com)

And Follow Cegedim Insurance Solutions on Twitter : [@CegedimIS](https://twitter.com/CegedimIS) and [LinkedIn](https://www.linkedin.com/company/cegedim-insurance-solutions)

**About Cegedim:**

Founded in 1969, Cegedim is an innovative technology and services company in the field of digital data flow management for healthcare ecosystems and B2B, and a business software publisher for healthcare and insurance professionals. Cegedim employs more than 4,000 people in 11 countries and generated revenue of €441 million in 2016. Cegedim SA is listed in Paris (EURONEXT: CGM).

To learn more, please visit: [www.cegedim.com](http://www.cegedim.com)

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**About Humanis:**

An important player in the French social protection system, Humanis now has a dominant role in complementary pensions, personal protection insurance, health insurance and savings. A paritarian institution and mutual insurer, with a structure that combines multiple specialty insurance offers under one roof, the Humanis group is deeply rooted in the values of the social economy and is always looking for better ways to protect its clients, both individuals and companies of every size. It is committed to offering long-term solutions and quality services by listening to its clients, forming close relationships, and delivering expert advice. Humanis also offers business and individual clients its unique know-how in social protection with an international aspect (expats, foreign residents, citizens in overseas territories, companies with no presence in France, and embassy staff), and provides services developed with partners. Furthermore, Humanis carries out its commitment to disadvantaged populations by pursuing a policy of dynamic social action, focusing on challenges that can be isolating, such as disability, loss of autonomy, and social exclusion.

To learn more: <http://www.humanis.com/>

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