

PRESS RELEASE

Cegedim Insurance Solutions strengthens its quality control process

ISO 27 001 and ISO 20 000 certifications renewed

Boulogne-Billancourt, May 31, 2017

Cegedim Insurance Solutions, an industry leader in the health insurance market, with services that manage 43 million beneficiaries, has been recertified in Information Security (ISO 27 001) and Service Management (ISO 20 000), once again demonstrating its reliability and service quality to insurers. The three-year certificates were issued by AFNOR.

Audits and certifications are some of the main factors clients look when seeking a modern, high quality organization. Cegedim Insurance Solutions' Toulouse Data Center was first certified as a **"SaaS, facilities management and hosting services provider"** in early 2014, and has now demonstrated its commitment to quality yet again. The company has renewed its ISO 27 001 certification for Information Security and its ISO 20 000 certification for Service Management. These certifications are part of a company-wide continuous improvement process targeting both technical and business line certifications.

A strong, enduring commitment to quality

The Insurance Cloud Services business is an important part of Cegedim Insurance Solutions' services offering and uses an accredited Integrated Management System. Among other things, its certifications cover the operating framework for the infrastructure used to manage network affiliates, electronic medical records hosting, cloud computing and risk control (ISAE 3402). These certifications and accreditations show that the company can keep information secure when carrying out facilities management and business processes outsourcing activities such as third-party payments and outsourced management.

"The integrated management system incorporates several levels of accreditation and certification. It must meet insurers' requirements for data protection, security and business continuity. It gives our clients the safety and peace of mind they need to focus on their core activities. Our recertification is proof that we have the right skills and helps us stand out in the field of large French hosting companies," says *Pierre Darphin, Head of Quality & Security*.

A response to European regulatory requirements

By offering this range of certifications and controls, Cegedim Insurance Solutions positions itself as a critical supplier for insurers that is in step with European insurance sector reforms. Europe's Solvency II directive took effect on January 1, 2016. It increases the level of risk that insurers must take into account when calculating capital requirements. As a result, not only do insurers need to understand the risks inherent in their business, they must also verify that the management processes they outsource are subject to adequate internal controls.

These certifications lay the groundwork for compliance with the new European general data protection regulation (GDPR) and medical record hosting certification, expected in 2018.

"These key advances will highlight the security and service quality we provide to clients facing Pillar 2 requirements under Solvency II, and under the new European data protection regulation. The certification processes for our facilities management activities, and for our third-party payment and BPO activities, reveal management's commitment to a strategy of quality and risk management. The benchmarking process also gives our management an excellent tool for continuously improving our operating efficiency," underlines *François Kerzerho, Services Director*.

About Cegedim Insurance Solutions:

The Cegedim Insurance Solutions Business Unit includes all of the Group's solutions and services for insurers, mutual insurers, social welfare institutions and intermediaries through its Cegedim Activ, Activus, Midway, Cetip (SP santé and iSanté third party payment) and iGestion entities. This unit brings together competencies across the entire chain of information sharing between healthcare professionals, insurance organizations and managers of compulsory and supplemental insurance plans. Cegedim Insurance Solutions is an industry leader in software and services for the personal insurance market in France and internationally, with €2.9 billion in benefits paid, 43 million beneficiaries, 230,000 healthcare professionals in network, and 400 million data flows processed annually.

To learn more: www.cegedim-insurance.com

And Follow Cegedim Insurance Solutions on Twitter : [@CegedimIS](https://twitter.com/CegedimIS) and [LinkedIn](#)

About Cegedim:

Founded in 1969, Cegedim is an innovative technology and services company in the field of digital data flow management for healthcare ecosystems and B2B, and a business software publisher for healthcare and insurance professionals. Cegedim employs more than 4,000 people in 11 countries and generated revenue of €441 million in 2016.

Cegedim SA is listed in Paris (EURONEXT: CGM).

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