

PRESS RELEASE

cegedim.cloud earns new certifications: Health Data Hosting and ISO 20000-1:2018

Boulogne-Billancourt, June 17, 2019

cegedim.cloud, a pioneer rolling back the frontiers of health data hosting, has earned two new certifications—HDS for health data and ISO 20000-1:2018—in recognition of its powerful, reliable, and efficient information systems. Demonstrating its expertise in information security management, **cegedim.cloud** has also renewed its ISO 27001:2013 certification. And the company has added two new credentials covering personal data security and protection in the cloud:

- **ISO 27017:2015: Code of practice for information security controls for cloud services;**
- **ISO 27018:2014: Code of practice for protection of personally identifiable information (PII) in public clouds acting as PII processors;**

These certifications cover all the company's activities in France.

With these new certifications, awarded by Afnor Certification, **cegedim.cloud** is addressing critical issues head-on in the areas of security, health data protection, and information services management. As a result, **cegedim.cloud** offers its clients and partners a trusted environment and reliable services.

Romain Vergniol, Cegedim's Chief Information Security Officer, commented, "These new certifications are an important step in the development of **cegedim.cloud**, building on the Health Data Hosting authorization obtained in 2009, the 2012 ISAE 3402 Type II (SOC 2) certification, and the 2017 ISO 27001 certification. Management and teams collaborated extensively to achieve compliance with these standards in 2019, demonstrating our expertise and our commitment to operational excellence in the cloud."

HDS certification for hosting personal health data

The laws on health data hosting have changed, and certification has superseded authorization by an official body. Under the new regulatory framework, the certification model is now based on international standards and certification for information security management. **cegedim.cloud** is already authorized to host health data and has now earned two new certificates in two specific business activities: physical infrastructure hosting services ("hébergeur infrastructure physique") and outsourcing hosting services ("hébergeur infogéreur"), covering all six of the services requiring HDS certification.

ISO 20000-1:2018 certification for Service Management Systems

Clients want a guaranteed level of information services quality. This certification underpins **cegedim.cloud**'s position in the service management market and highlights its strong customer focus. Its management system efficiently navigates the service life cycle to successfully meet client expectations.

A ringing endorsement of our long experience in services management

Personal health data are particularly sensitive, so hosting must provide a level of security suitable for how critical they are. These certifications and proofs of compliance demonstrate that **cegedim.cloud** has a solid management system and a wealth of experience in services management and information security.

The most important outcomes of **cegedim.cloud**'s integrated management system are a consistent level of service quality and client satisfaction; maintaining data availability, integrity, confidentiality, and auditability; ensuring compliance with the General Data Protection Regulation (GDPR); and more efficient management of the client's organization and services—the client is always the central focus.

About cegedim.cloud:

Cegedim's **cegedim.cloud** brand offers a unique array of cloud services for hosting critical applications and sensitive data: comprehensive outsourcing, managed platforms, platform as a service (PaaS), on-demand virtual servers, infrastructure as a service (IaaS), and colocation (private space in one of Cegedim's datacenters). **cegedim.cloud** is the IT hub of Cegedim Group, France's fourth-largest software publisher (Truffle100 2018 ranking) and leading healthcare software publisher (Truffle100 and Syntec Numérique rankings). It has nine datacenters, including three in France. The rest are located in the US, Europe, and Asia. The company has more than 300 private clouds and 120 employees, all of which it uses to maintain the availability of its clients' critical applications and the confidentiality of its 400,000 daily users' sensitive data.

To learn more, please visit: <https://cegedim.cloud/>

About Cegedim:

Founded in 1969, Cegedim is an innovative technology and services company in the field of digital data flow management for healthcare ecosystems and B2B, and a business software publisher for healthcare and insurance professionals. Cegedim employs more than 4,500 people in more than 10 countries and generated revenue of €468 million in 2018.

Cegedim SA is listed in Paris (EURONEXT: CGM).

To learn more, please visit: www.cegedim.fr

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