



## Cegedim HY'11Results September, 2011





## Safe Harbour Statement

This presentation contains forward-looking statements (made pursuant to the safe harbour provisions of the Private Securities Litigation Reform Act of 1995). By their nature, forward-looking statements involve risk and uncertainty. Forward-looking statements represent the company's judgment regarding future events, and are based on currently available information. Consequently the company cannot guarantee their accuracy and their completeness and actual results may differ materially from those the company anticipated due to a number of uncertainties, many of which the company is not aware of. For additional information concerning these and other important factors that may cause the company's actual results to differ materially from expectations and underlying assumptions, please refer to the reports filed by the company with the 'Autorité des Marchés Financiers'.





# **Cegedim profile**



### **Customers**

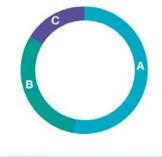
Pharmaceutical and Life-Sciences companies worldwide

Doctors, **Pharmacists** and Paramedics in Europe & USA

Healthcare insurance in France

## Revenue

as of 12/31/2010



A	CRM & Strategic data	57 %
В	Healthcare Professionals	29 %
C	Insurance & Services	14 %

## **Key figures**

as of 12/31/2010

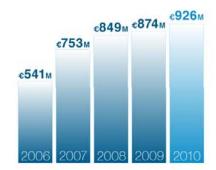
#### 2010 revenue

€927M

+6.0%

#### **Recurring business**

65%











# **Key figures**

Revenues

€459m

+2.2%

**Net Profit Group Share** 

€17.1m

-13.9%

Recurring EBIT €41m

-18.2%

Earnings per Share

€1.2

-13.9%





# Cegedim activities focus on healthcare

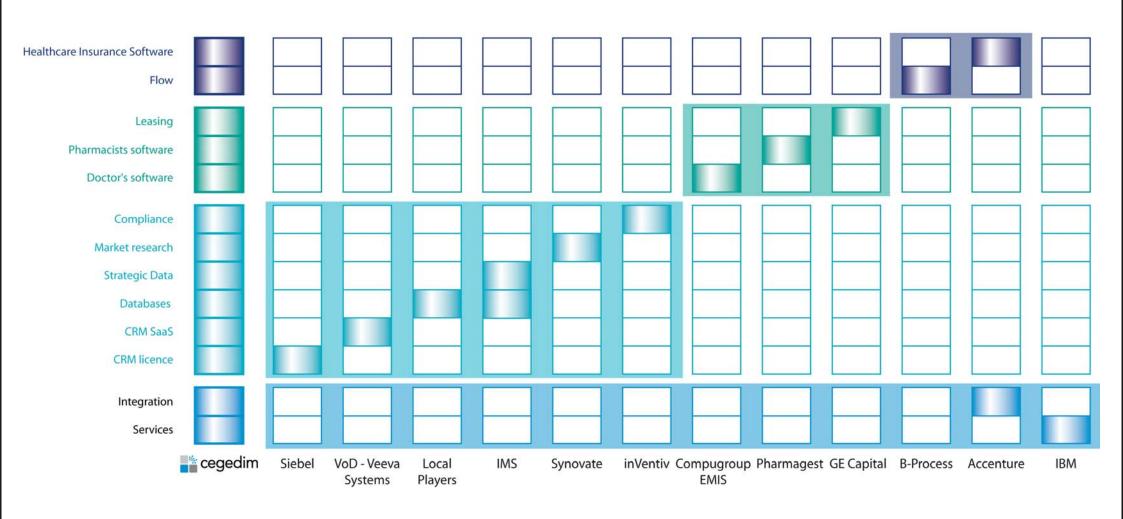




| > Group | CRM & Strategic Data | Healthcare Professionals | Insurance & Services |



# No direct competitor covers the entire value chain







# **Snapshot of Cegedim strenght**



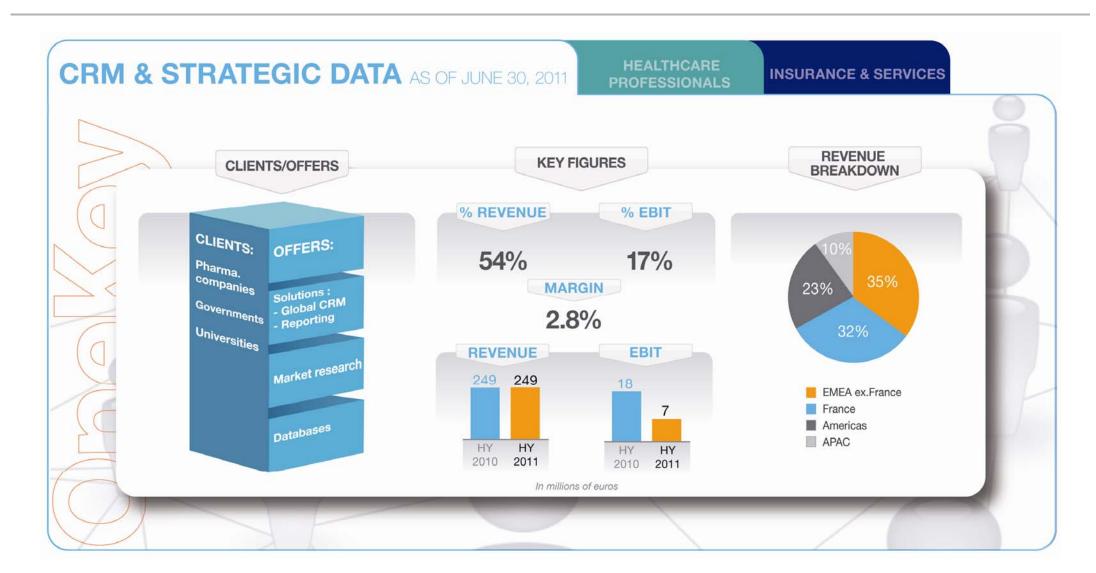








# **CRM & Strategic Data Snapshot**





8



# **Highlights**

→ Market Trend

- Industry consolidation
- Government cost pressure
- Healthacre reform
- Generic competition
- Trend in the number of Med. Reps.

Country	2009	2010	2011	<b>2015</b> e
Mature	325 000	316 000	301 000	210 000
Emerging	179 000	194 000	219 000	305 000
Other	7 000	8 000	10 000	15 000
Total	511 000	518 000	530 000	530 000

→ The life-science industry is growing and changing

→ Cegedim

- Innovation
  - ■8% of group revenue
  - 16% of workforce
  - Recognize by the Industry
  - Great success for new products
    - AggregateSpend360<sup>TM</sup>
    - Organization Manager<sup>TM</sup>
    - OneKey
    - Robust and steady growth in emerging countries
      - ■11% of Group revenue and L-f-L growth of 16%
      - Return to normal in the roll-out of CRM offering
        - Great commercial success
          - Setting up a saving plan
      - → Innovation key point for success





# **An Award Winning Company**

## **IDC Pharmaceutical SFA MarketScape**

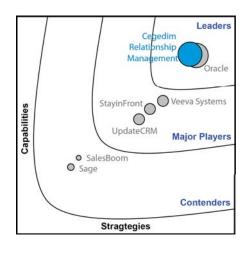


## What IDC Says About Cegedim

"Cegedim's application ranks among the best available for breadth of functionality, user interface and functional flexibility..."

"Cegedim offers a complete line of deployment options (on-premise, hosted, and multitenant and dedicated SaaS) ... "

"Cegedim has a large number of strong customer references."



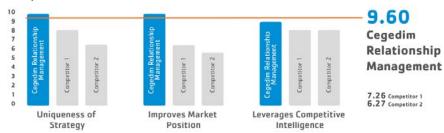
## Frost & Sullivan Mobile SFA Competitive Strategy Innovation Award



## What Frost Said About Cegedim

"Cegedim innovates against it's competitors on a number of levels."

"Cegedim's mobile product portfolio is competitively unique."





| Group | > CRM & Strategic Data | Healthcare Professionals | Insurance & Services |



# **Key Wins/Renewals 1st Half 2011**

### Top 10 Biopharm Cy

Global

MI SaaS in Emerging markets

### Top 10 Pharmaceutical Cy

Germany

Major Analytics project

### Large, Medium and Emerging Biopharma Cies

US

12 deals on AggregateSpend360 SaaS with a majority including OneKey & Nucleus360

### Top 10 Biopharmaceutical Cy

Japan

Upgrade to Mobile Intelligence

#### Top 25 Pharma. Cy

Mobile Enterprise edition, OneKey and **Market Access** 

### **Leading Biopharm Cy**

FU

Migrate to MI for IPad in 15 countries

### Various Large, Mid-Tier and **Emerging Pharma Cies**

**G**lobal

OneKey data services

#### **Forest Labs**

US

Full service management contract

### 2 Top 25 Pharmaceutical Cies

Russia

Mobile Intelligence & OneKey data services

### 2 Top 20 Biopharmaceutical Cies

Global

Migrate to Mobile Intelligence SaaS in 10 and 8 countries respectively

## 3 Emerging Biopharma Cies

2 Cy selected MI for Ipad, 1 Cy upgrade to MI

## **Leading Specialty Healthcare Cy**

Expands to Mobile Intelligence, MI for iPad, help desk and hardware management services

### Top 15 Bioparma. Cy

Global

OneKey data in 33 countries

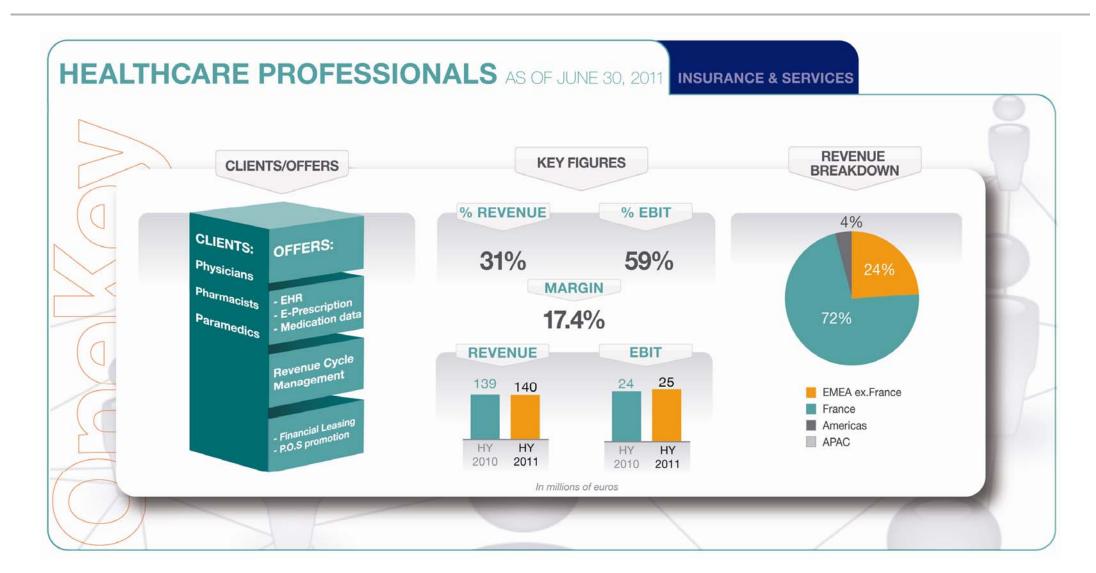
Organization Manager Saas in 70 countries

### **U.S. Department of Healthcare & Human Services**





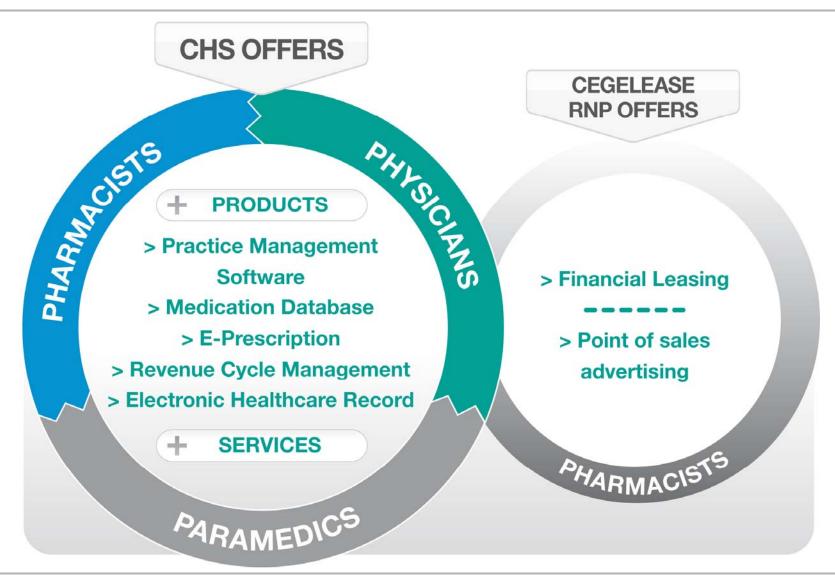
# **Healthcare Professionals Snapshot**







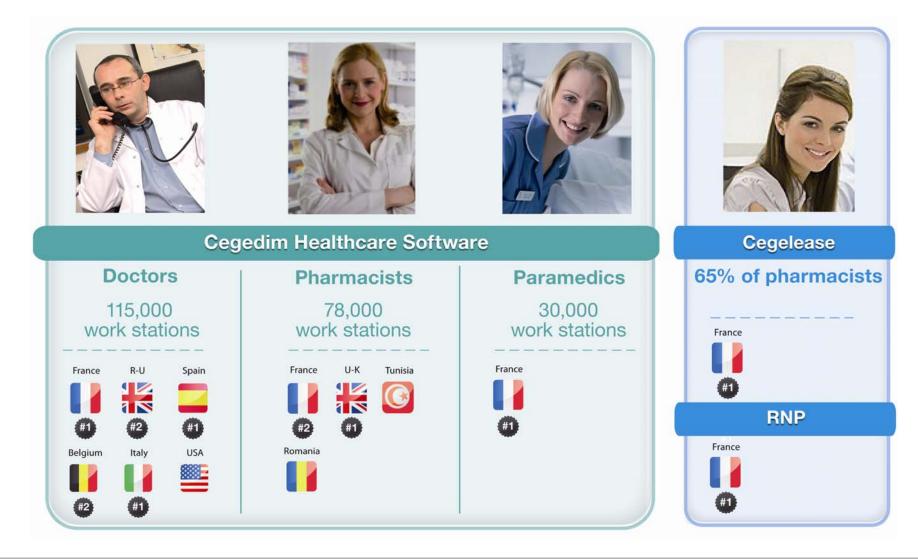
# **Expertise**







# **Global presence**







# **Highlights**

### **Cegedim Healthcare Software**

#### **Gouvernements initiatives**

- Governments across the globe recognize the importance of integrated healthcare systems
- Healthcare modernization is one of the priority areas of fund allocation in all recovery programs

### Rising healthcare costs triggers quest for efficiency

- Healthcare IT tool to help control costs in the medium term: improved coordination, traceability, paperless environment, staff shortage, patient safety, and pay-of-performance systems
- Significant growth potential in EMEA and US where computerization of healthcare value chain continues

### **Increased GP awareness**

- Principally UK and France drive revenue and margin increase
- Exposure to favorable reforms in France and the UK
- The excellent prospects for growth in managing electronic records (EHR) in the US are beginning to materialize

### Cegelease

Drop of around 13% in Cegelease's revenue as expected

Significat drop in margin

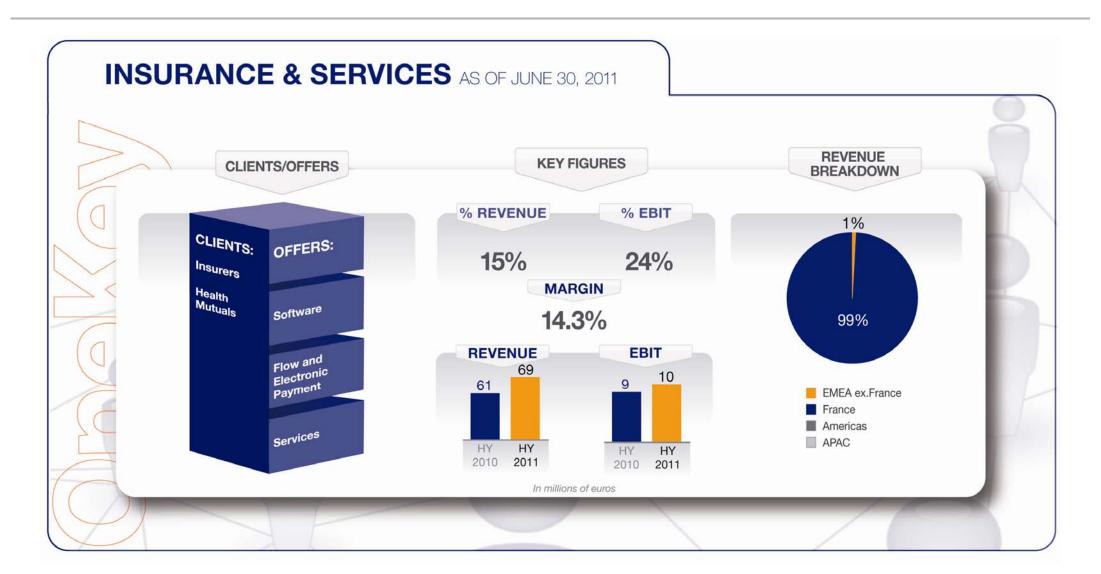
### **RNP**

Shift to digital





# **Insurance & Services Snapshot**







# **Expertise**



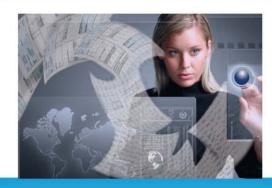
IT for healthcare insurers

- Leader in France
- Development in Morocco and Mali
- More than 30 million policy holders in France



Flows and electronic payments

- Leader in France
- Management of direct payment by insurers
- More than 250 million EDI flows per year



#### **Services**

- Management Services
- Electronic Data Interchange (EDI)
- Outsourced Payroll and HR Management



# **Highlights**





## IT for healthcare insurers Flows & electronic payments

- Industry in turmoil with the online services
- Cegedim Activ hampered by a tough year-on-year comparison
- Rebound expected in the second half-year 2011
- Strong increase in flow management activity
- Margin improvement



#### **Services**

## **Cegedim SRH**

Robust trend in the sales of services associated with outsourcing payroll

## **Cegedim e-business**

- Success in dematerialization offer
- Successful integration of Deskom



18

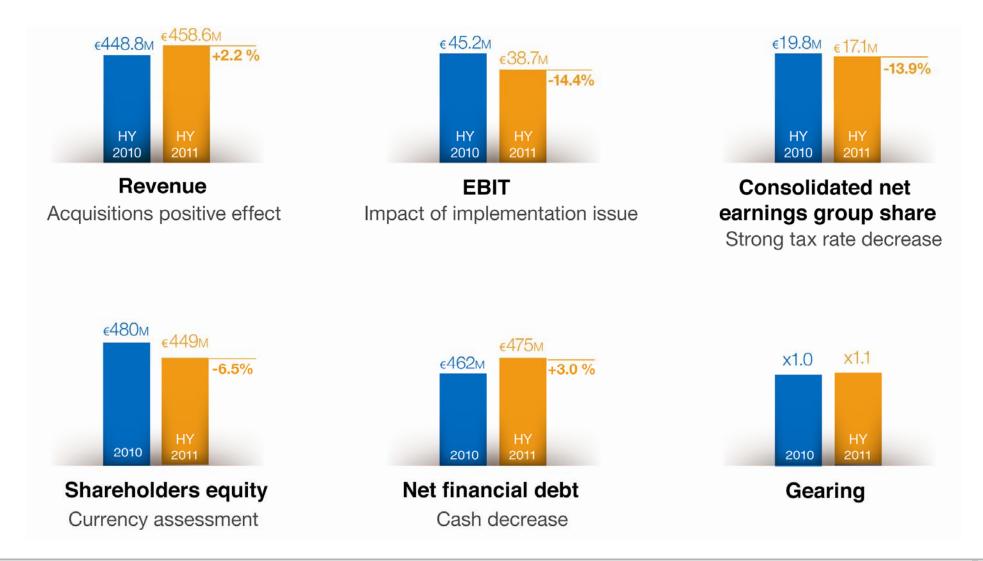


Finance





# **HY'11 financial snapshot**







# Consolidated revenue in line with targets

## HY'11 sector development

				in % versu	s HY 2010	
In millions of euros	HY 2011	HY 2010	Organic	Structure	Currency	Reported
CRM & Strategic data	249.2	249.1	+0.3%	+0.3%	-0.6%	+0.0%
Healthcare professionals	140.2	138.7	-3.3%	4.3%	+0.1%	+1.1%
Insurance & Services	69.1	61.0	+0.8%	+12.5%	+0.1%	+13.4%
Cegedim	458.6	448.8	-0.7%	+3.2%	-0.3%	+2.2%

+2.5%\* \*Reported growth excluding currency

impacts

2011 organic revenue growth versus same period of 2010

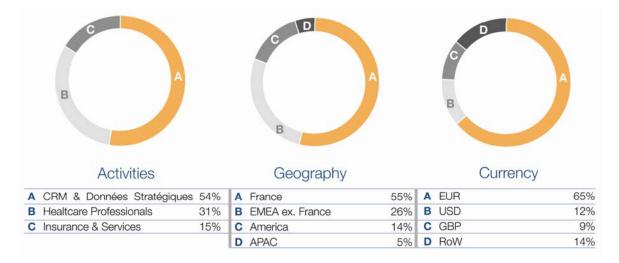
	Q1 2011	Q2 2011	HY 2011
CRM et données stratégiques	-0.8%	+1.3%	+0.3%
Professionnels de santé	-3.0%	-3.5%	-3.3%
Assurances et services	-0.4%	+1.8%	+0.8%
Cegedim	-1.4%	-0.1%	-0.7%



# Well-balanced and diversified revenue mix

Highly diversified operations

## Revenue breakdown by



### Low customer concentration as of December 2010

- First client: 5% of Group revenue
- Top 5 client: 15% of Group revenue
- Top 10 client: 22% of Group revnue





## **HY'11 summarized income statement**

in € millions	HY'11	HY'10	Δ
Revenue	458.6	448.8	+2.2%
Capitalized production	22.5	15.2	+48.4%
Purchases consumed	-49.0	-48.6	+0.8%
External expenses	-121.6	-110.2	+10.3%
Taxes	-7.5	-7.1	+5.5%
Payroll costs	-225.8	-214,0	+5.5%
Depreciation expenses	-34.0	-33.5	+1.6%
Provision expenses and write-backs	-2.0	-0.1	n.s.
Other operating income and expenses	0.1	0.0	n.s.
Recurring EBIT	41.4	50.6	-18.2%
Non-current operating income and expenses	-2.7	-5.4	-49.7%
EBIT	38.7	45.2	-14.4%

Investment in Innovation

Detached personnel

+1.7% excl. acquisition

Sharp drop in restructuring costs





# Recurring EBITDA and EBIT per sector

## EBITDA from continuing operations

CRM & Strategic data Healthcare professionals Insurance & Services Cegedim

<b>HY'11</b> in millic	<b>HY'10</b> ons of €
20.4	31.3
40.0	39.9
15.1	13.0
75.4	84.1

HY'11 in %	HY'10
8.2%	12.6%
28.5%	28.8%
21.8%	21.2%
16.4%	18.7%

Robust margin

## EBIT from continuing operations

CRM & Strategic data Healthcare professionals Insurance & Services Cegedim

HY'11 in millior	<b>HY'10</b> as of €	<b>HY'11</b> in 9	HY'10
7.1	18.3	2.8%	7.3%
24.5	23.8	17.4%	17.2%
9.9	8.5	14.3%	14.0%
41.4	50.6	9.0%	11.3%

Margin improvement



# **Change in net earnings**

## P&L part 2

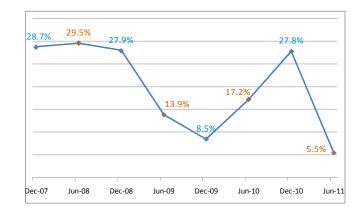
in € millions	HY'11	HY'10	Δ
EBIT	38.7	45.2	-14.4%
Net cost of financial debt	-21.0	-21.6	-2.5%
Income taxes  Deferred income taxes	<b>-5.0</b> 4.1	<b>-16.1</b> 12.1	- <b>68.8%</b> - <b>66.3%</b>
Tax expenses Share of profit for the period of EMC	-1.0 0.5	- <b>4.1</b> 0.4	- <b>76.0%</b> +22.7%
Consolidated net profit	17,1	19.9	-13.9%
Consolidated net profit Group share Minority interests	17,1 0.1	19.8 0.1	-13.9% -11.9%
Average number of shares <sup>(1)</sup>	13,964,415	13,963,775	n.s.
Earnings per share - euro	1.2	1.4	-13.9%

<sup>(1)</sup> excluding treasury stock

### Net cost of financial debt

in € millions	HY'11	HY'10
Interests paid on financial debt	-16.3	-10.9
Valuation of financial instruments	-3.9	-3.0
Other financial income and expenses	-0,8	-7.7
Cost Of Net Financial Debt	-21.0	-21.6

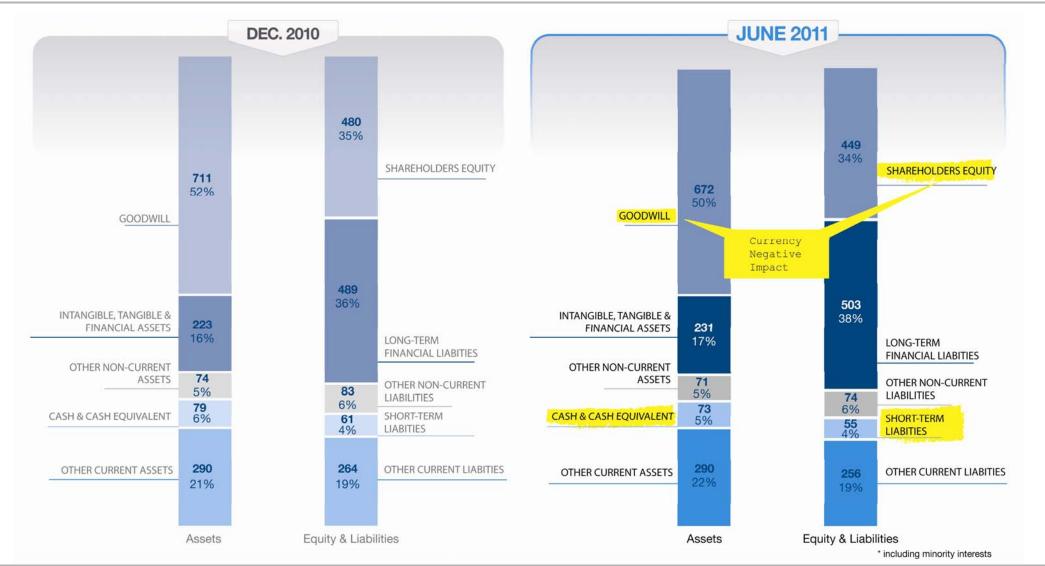
## Change in tax rate<sup>(2)</sup>



<sup>(2)</sup> restated in 2010 ofr the Dendrite trademark waiver



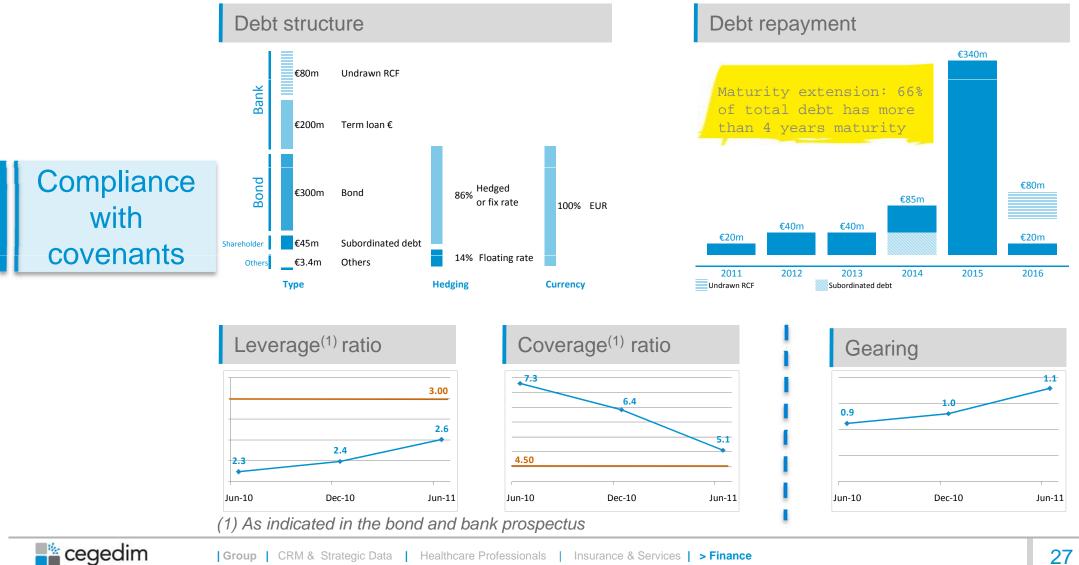
## **HY'11 Summarized balance sheet**







# **New €280m credit facility**





# A cash flow-generating model



Operating cash flow before net financial debt expense and taxes in € millions

Cash flow margin





# **Cash flow in € millions**







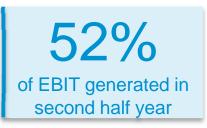
# Cegedim is confident in its future growth potential based on:

- → Robust sales momentum, signing a significantly higher number of contracts than last year in part du to the return to normal in the roll-out of **CRM offerings**
- → Potential from emerging countries
- R&D efforts
- The surge in the medical computerization of healthcare professionals around the world
- The online personal insurance services revolution in France
- The global trend in dematerialization





# Higher year-end seasonal effect



0	2006			2007			2008			2009				2010						
Seasonality	Q1	Q2	QЗ	Q4	Q1	Q2	QЗ	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Revenue	23%	26%	22%	29%	18%	26%	25%	30%	22%	26%	23%	28%	24%	26%	23%	28%	22%	26%	23%	29%
EBIT	48	3%	52	2%	44	1%	56	i%	45	5%	55	i%	48	8%	52	2%	47	7%	53	3%

- Traditionally higher sales of software at the end of the year
- Spending of remaining operating budget
- More use of data and market research in Q4 due to reorganization of sales forces, organization of new campaign, annual reporting ...



## **2011 Financial outlook**

As of September 2011<sup>(1)</sup>

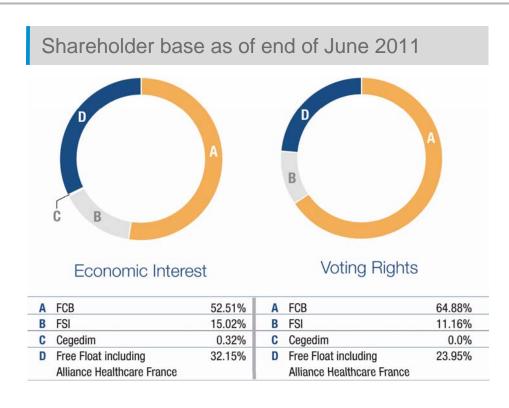
- → More cautious about year-end target
  - Growing uncertainty in France and the USA with respect to the marketing strategies of pharmaceutical companies.
  - Economic conditions in general
- → Rigorous cost management relative to expected revenue trends
- **→** Acquisitions:
  - Estimated budget for 2011 acquisitions: €10m

(1) These projections are as publicly disclosed on August 2011. The fact that Cegedim include these projections in this presentation should not be taken to mean that these amounts continue to be our





# Strong and stable shareholder base



### **Board of directors**

Jean-Claude Labrune	Chairman of the Board
Laurent Labrune	
Aude Labrune	
Jean-Louis Mery	
Pierre Marucchi	Representative of FCB
Jacques-Henri David	Appointed by the FSI
Nicolas Manardo	Appointed by the FSI
O Philippe Alaterre	Representative of GERS
O Anthony Roberts	Representative of Alliance Healthcare France
O Jean-Pierre Cassan	Independent board member in the sense of the AFEP-MEDEF code

### Corporate governance

- Compliance with the recommendation of the AFEP-MEDEF code
- Creation of Audit, Strategy, Nomination and Compensation committees





## **Share ID**

Q3'11 Revenue **November 9** 





#### Share ID

- Quotation: NYSE Euronext Paris compartment B
- IPO date: April 1995
- ISIN Code: FR0000053506
- Code: CGDM.PA (Reuters), CGM (Bloomberg)
- Closing Date: December 31st
- Price at IPO: 9.52 euros
- Number of share as of 06/30/2011: 13,997,173
- Market capitalization as of 06/30/2011: €544m

### Analyst coverage **Bond**

Société Générale: Juliano Hiroshi Torii

### **Equity**

CA Cheuvreux: Michael Beucher CM-CIC securities: Jean-Pascal Brivady Gilbert Dupont: Guillaume Cuvillier Natixis Securities: Thomas Le Quang Oddo & Cie: Xavier-Emmanuel Pingault Société Générale: Patrick Jousseaume





## We welcome your questions and comments

## Jan Eryk UMIASTOWSKI

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