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# Cegedim wins ISAE 3402 and SSAE 16 certification for all hosting activities worldwide

Paris, January 10, 2013 - <u>Cegedim</u>, a global technology and services company specializing in the healthcare field, has, as a result of its proactive strategy of seeking certification for its services activities, won certification under the **ISAE 3402** and **SSAE 16 Type II** standards for worldwide applications and data hosting managed by its Information Services division.

This certification, following a successful audit conducted in 2012, offers the clients of Cegedim and its subsidiaries a guarantee that our internal control mechanism is a suitable and effective means of managing risk and attests that the operations handle on behalf of clients are properly managed.

## Proof of an effective control mechanism

An internationally recognized control standard published by the IAASB,<sup>1</sup> **ISAE 3402**<sup>2</sup> is a framework for the creation of internal control reports by service providers with a proof that a control mechanism is effective and suited to the risks faced by the service provider. This standard has been in force since June 2011, when it replaced the SAS 70 standard. Its principal innovation is the extensive involvement of the certified entity's management and the requirement that they make real commitments to business continuity, service quality and data security. The international scope is added with the **SSAE 16**<sup>3</sup> control standard published by the AICPA,<sup>4</sup> which is more specifically required for the US market and which uses the same model.

## Following a set strategy for compliance and certification

Always eager to earn its clients' trust and give them greater transparency, Cegedim – at the urging of its senior management – launched a carefully thought-out process in 2008 aimed at improving its processes and business services and earning specific certifications.

In 2012, plans called for an evaluation of risk management, focusing most importantly on the **ISAE 3402** and **SSAE 16** Type II certifications. Cegedim won the certifications in November for the year 2012 following a continuous audit conducted between February and October, in accordance with the **ISAE/SSAE Type II** standard. The audit report offered proof that the process matrices for the Group's international applications and data hosting services comply with the controls performed and demonstrated their effectiveness.

This certification is the culmination of several years of staff training, process formalization and standardization, and optimization of working methods within the IS division.

"This certification gives us a competitive advantage in our business offerings, which are recognized for their quality and reliability, notably with respect to security, and for the skill with which we provide services to our clients in the healthcare field. It also demonstrates our company's ability to critically examine its processes and the quality of strategic services, thereby sustaining the drive for progress and performance,"

<sup>&</sup>lt;sup>1</sup> International Auditing and Assurance Standards Board

<sup>&</sup>lt;sup>2</sup> International Standard for Assurance Engagements

<sup>&</sup>lt;sup>3</sup> Standards for Attestation Engagements

<sup>&</sup>lt;sup>4</sup> American Institute of CPAs



stated Eric Soudy, Cegedim Operational Excellence Compliance Vice President.

"Our hosting business is centered on ultra-critical applications and data, most of which involve personal and health information. This audit and the certification that goes with it have allowed us to validate our approach and the quality of its execution, of which we were already confident. The Type II nature of the certification, with an extensive audit over a defined period and double-checking, strengthens the value of Cegedim's commitment to excellence in hosting services," added Frédéric Le Guillou, Cegedim CIO.

About Cegedim: Founded in 1969, Cegedim is a global technology and services company specializing in the healthcare field. Cegedim supplies services, technological tools, specialized software, data flow management services and databases. Its offerings are targeted notably at healthcare industries, life sciences companies, healthcare professionals and insurance companies. The world leader in life sciences CRM, Cegedim is also one of the leading suppliers of strategic healthcare industry data. Cegedim employs 8,200 people in more than 80 countries and generated revenue of €911 million in 2011. Cegedim SA is listed in Paris (EURONEXT: CGM). To learn more, please visit: www.cegedim.com, And follow Cegedim on Twitter: #CegedimGroup.

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