

4th Investor Summit December 16th, 2013



Innovation
STRATEGY
Strength

Safe Harbor Statement





This presentation contains forward-looking statements (made pursuant to the safe harbour provisions of the Private Securities Litigation Reform Act of 1995). By their nature, forwardlooking statements involve risk and uncertainty. Forward-looking statements represent company's judgment regarding future events, and are based on currently available information. Consequently the company cannot guarantee their accuracy and their completeness and actual results may differ materially from those the company anticipated due to a number of uncertainties, many of which the company is not aware of. For additional information concerning these and other important factors that may cause the company's actual results to differ materially from expectations and underlying assumptions, please refer to the reports filed by the company with the 'Autorité des Marchés Financiers'.

Agenda



- **✓** Cegedim Strengths
- **✓** From Healthcare 1.0 to Healthcare 3.0
- ✓ Message from the Chairman
- **✓ Q3-2013 Results**
- ✓ Focus on CRM & Strategic Data
- ✓ Focus on Healthcare Professionals
- ✓ Focus on Insurance & Services
- **✓ Financial Communication**
- **✓** Conclusion





Cegedim Strengths





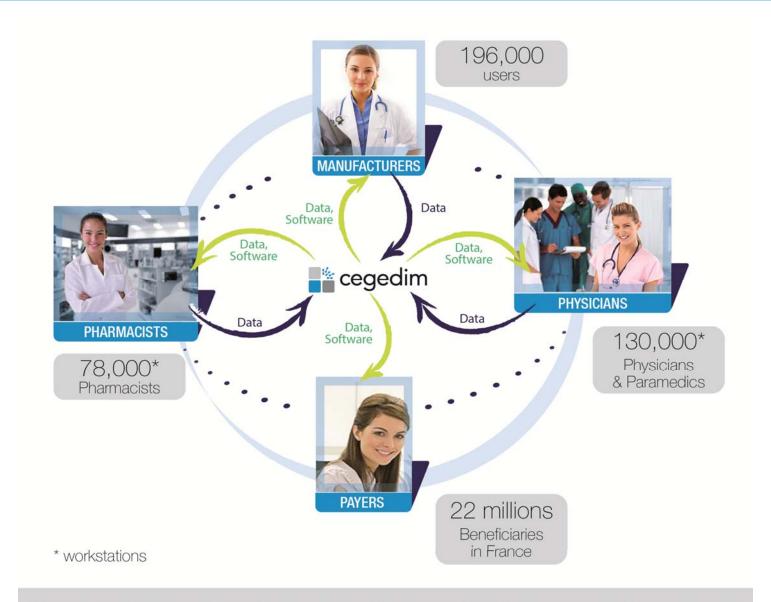
Video Cegedim Strengths







At the Heart of the Healthcare Ecosystem



Data, Software and IT Services Provider for the Healthcare Industry





3 Divisions Serving 3 Types of Customers













Cegedim Strengths

- Leading market positions in each of our divisions
- High barriers to entry
- Recognized portfolio of innovative and integrated solutions
- Stable and diversified customer base
- Strong presence along the healthcare value chain
- Long-standing shareholder support and experienced management





Unique Presence in the Healthcare Ecosystem

OneKey

- Superior insights and understanding of the environment
- Significant competitive advantage to providing integrated solutions

CEGEDIM

CRM SaaS Cloud

Social Network E-DETAILING

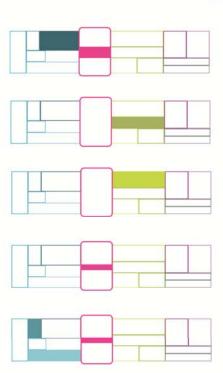
MARKET RESEARCH

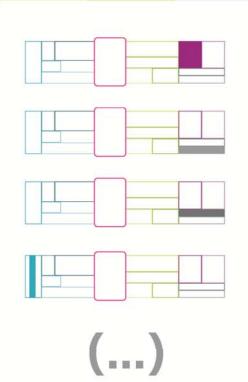
SOFTWARE
FOR PHARMACISTS
FINANCIAL
LEASING
POS

F-BUSINESS SOFTWARE

Competitive offerings are siloed and address only specific customer needs

COMPETITORS









A Strategy Based on Innovation

- ✓ A strong power in the industry
- More than €60 million invested in R&D per year
- ✓ More than 1,000 R&D employees
- Globalized research network







From
Healthcare 1.0
to
Healthcare 3.0





Regulatory Drivers

- Stimulus for EHR adoption
- Healthcare reform
- Reimbursement policies that encourage the use of generic
- New payment model
- Transparency initiatives

- EHR EMR solutions
- P4P compliant solutions
- Compliance offers
- Revenue cycle management
- e-RX







Economic Drivers

- Rising cost of care
- Continued reimbursement pressures
- Economic downturn

- Multichannel
- Help design strategy to maximize product potential while reducing the risk
- Targeting and segmentation tools
- OneKey (13.7m HCPs)
- Longitudinal patient Database (28m records)
- Pricing analytics
- Automation
- Healthcare payment integrity







Demographics / Consumers Drivers

- Aging population
- Rise in chronic conditions
- Consumers more involved
- Consumerism and emergence of retail healthcare models
- Patient portal
- Mobility
- Interconnectivity
- e-RX
- SaaS, Cloud solutions







Technological Drivers

- Interoperability
- Shift from collecting data to deriving information
- Adoption of lower cost and lower burden IT models (Cloud, SaaS, BPO)
- Smart mobile devices

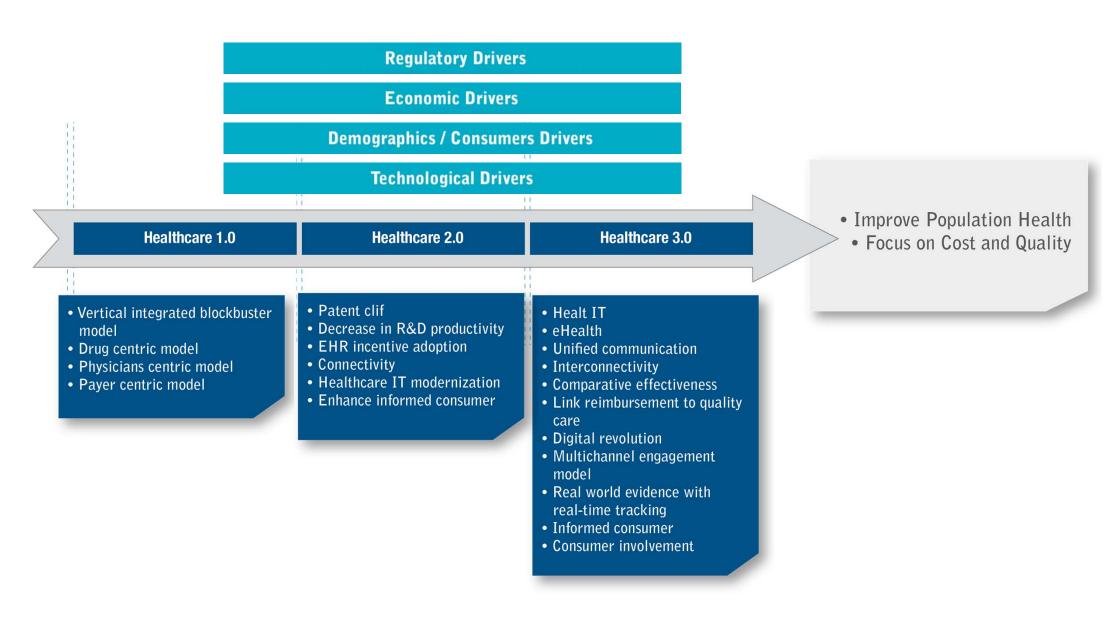
- Mobility
- · SaaS, Cloud, BPO
- Multiplatform solution
- Automation
- Strong R&D
- Our own network







Cegedim Helps the Successful Transformation







Message from the Chairman

The Market and Cegedim Jean-Claude Labrune Chairman & CEO





Q3-2013 Results





9M-2013: Key Take Aways

✓ FINANCIAL

- Revenues decreased by 0.5% on a L-f-L basis
- EBITDA increased by 2.5% to €90.5m
- EBITDA margin increased by 60 bps to 14.0%
- EBIT* increased by 7.9% to €45.2m
- Net financial debt increased by €31m

✓ ACHIEVEMENTS

- CRM & Strategic Data and Healthcare Professionals benefited from orders postponed in Q2
- Insurance & Services continued to step up its growth
- Cost-containment effort maintained
- Priority still on debt reduction



Target maintained for 2013 of 50 bps improvement in operating margin with stable revenues

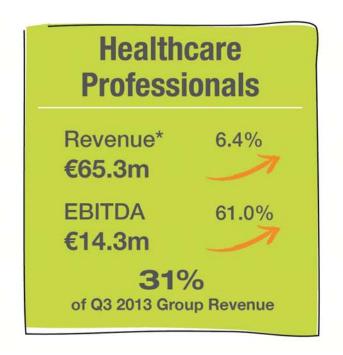
* before special items





Q3-2013 Key Figures per Division







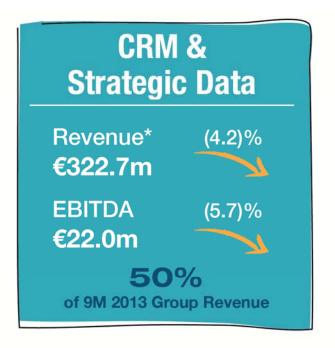
As announced, Q3 benefited from orders postponed in Q2

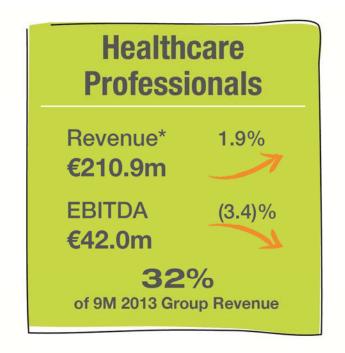


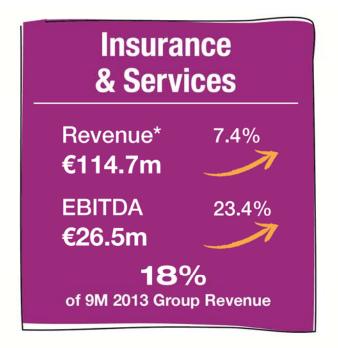
^{*} change expressed on an L-f-L basis



9M-2013 Key Figures per Division









^{*} change expressed on an L-f-L basis





9M 2013 Group Revenue



Revenue Evolution

	2012	Organic	Structure	Currency	Reported	2013
Q3	€207.6m	4.7%	0.0%	(3.1)%	1.7%	€211.0m
9M	€660.9m	(0.5)%	, 0.3%	(1.7)%	(1.9)%	€648.2m

Mainly JPY, USD, and GBP

Positive impact from orders postponed in Q2

- Divestment of Pharmapost on April 30th, 2012 - Acquisition of ASP Line on July 1st, 2012



Management remains confident that it will meet its 2013 targets



9M 2013 Revenue Breakdown



A	CRM & Strategic Data	50%
В	Healthcare Professionals	32%
C	Insurance & Services	18%



A France		57%
B EMEA e	x. France	26%
C America	as	13%
D APAC		4%





All Divisions Posted L-f-L Revenue Growth in Q3







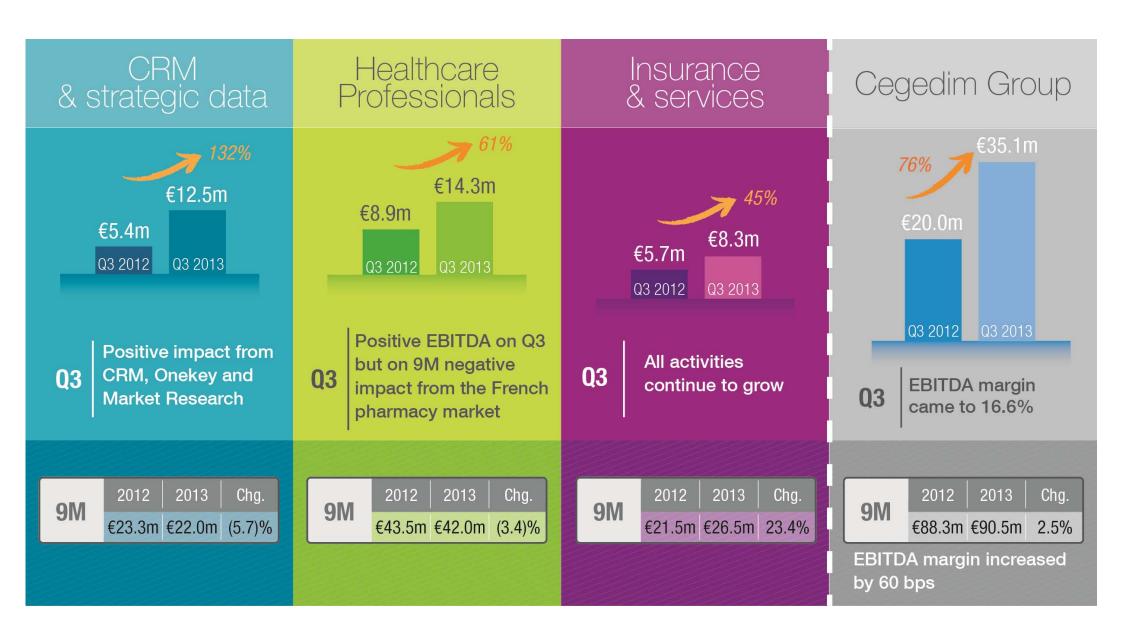
Expenses Continued to Decrease in Q3







EBITDA Evolution per Division







From EBITDA to EBIT





9M EBIT before special items grow by 7.9% and margin increased by 64 bps





From EBIT to Consolidated Net Profit







9M 2013 Simplified Balance Sheet







* including minority interests



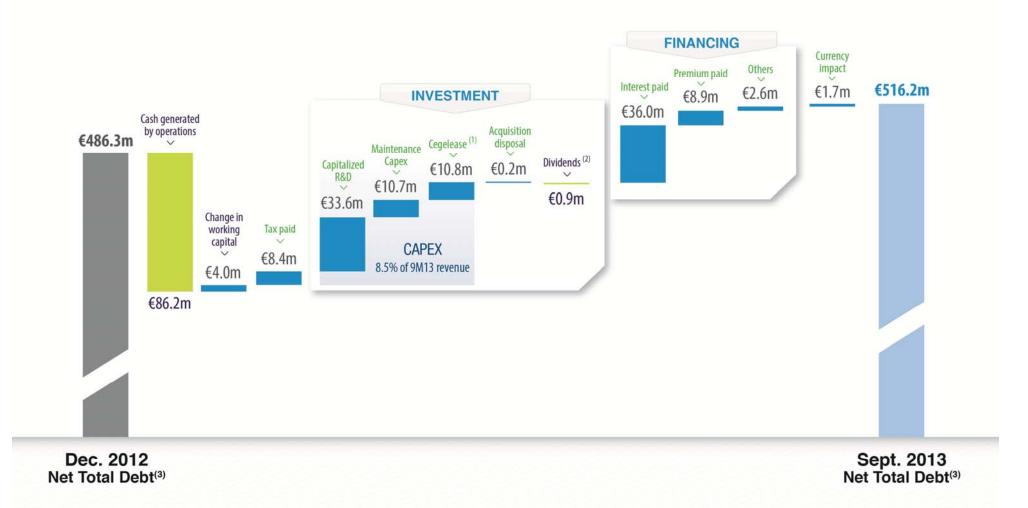
Net Financial Debt
6.5% €506.4m
124% of equity



^{*} Net cash equal cash and cash equivalent minus overdraft



9M 2013 Net Debt Evolution



⁽¹⁾ Assets used by Cegelease for lease agreements and not transfered to banks.

⁽³⁾ Net total debt include liabilities under our employee profit sharing plans for €9.3m



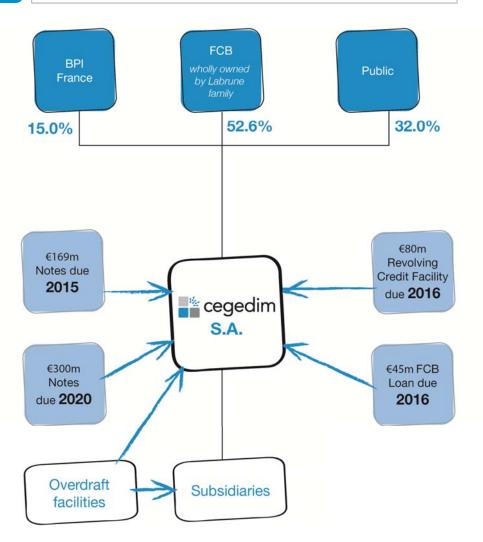
⁽²⁾ Dividends received from equity method companies



Capital Structure



Capital Structure





Gross Debt by Source of Financing





Credit Rating

- April 26, 2013: B⁺, Stable Outlook
- March 11, 2013: B, Positive credit watch
- October 9, 2012: B, Stable outlook

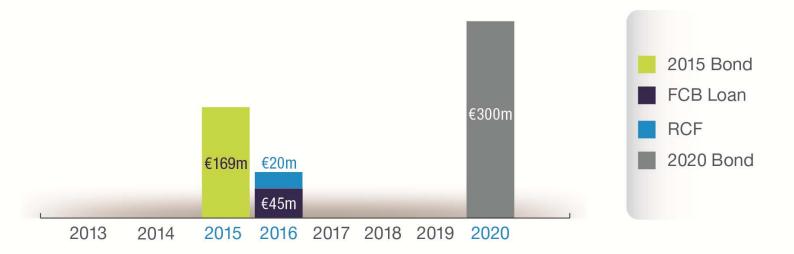




Improved Debt Profile



Improved Maturity Profile





as of September 2013	Total	Drawn	Available
Committed Facilities Revolving Credit Facilities	€80m	€20m	€60m
Net Cash Group Other Facilities	€22m €38m	- €13m	€22m €25m
Total	€140m	€33m	€107m



12-month period ending	Leverage Ratio	Interest Cover Ratio
December 31, 2012	2.80	4.95
June 30, 2013	3.20	3.25





Cegedim Strives for Realistic Mid Term Targets







FY 2013 Outlook



Margin Improvement Target in 2013 Maintained

For 2013, barring any significant changes in market trends, the target is to achieve:

Outlook	FY 2013
Revenue	
CRM & Strategic Data	(5%)
Healthcare Professionals	5%
Insurance & Services	5%
Cegedim Group	0%
EBIT (before special items)	
Cegedim Group	+50bps

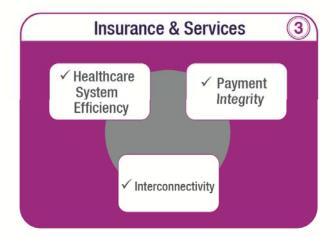
These projections are publicy disclosed on December 2013. The fact that Cegedim includes these projections in this presentation should not be taken to mean that these amounts continue to be our projections as of any subsequent date.

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Significant Growth Opportunities











Focus on CRM & Strategic Data





CRM & Strategic Data Division



A Unique Combination of Services





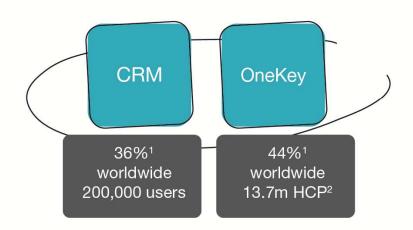
Key Figures

in € millions	2010	2011	2012
Revenue	527	511	488
EBITDA*	76	60	60
D&A	25	27	28
EBIT*	51	34	33
%	9.7%	6.6%	6.7%

^{*} from recurring operations



Market Share





Comprehensive Offers







OneKey

Esther VAN HULTEN Sr Vice President OneKey Customer Insights





Video OneKey

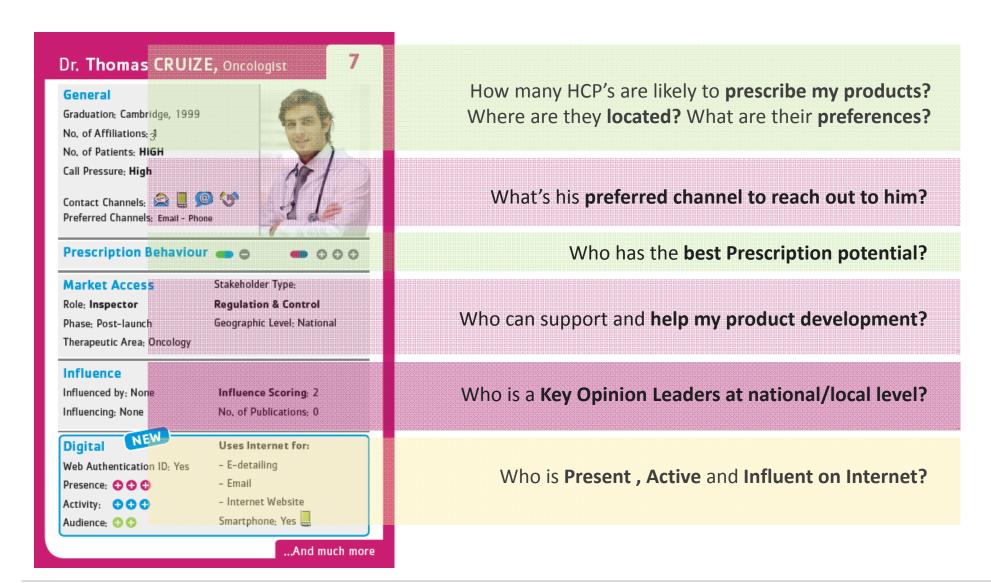






OneKey Customer Insights

Answering Pharma companies key Questions...







OneKey is ...

Superior Insights!





Accessible Anytime from Anywhere



13.7 Million Validated HCPs





Cegedim Multimedia Closed Loop Marketing

Vincent PAVAN Partner Product Integration, Senior Director





Cegedim Multimedia Closed Loop Marketing

Unique Selling Proposition

CRM + CLM + Data in a Single Solution With a Choice of Trained Creative Agencies



Mobile Intelligence





MI 9 Multimedia CLM Overview

Two Processes at two different speeds Inter-Connected







MI 9 Multimedia CLM Overview

Demonstration





Cegedim & Kadrige: A Strategic Partnership

Olivier Cadou Kadrige Chairman & Chief Executive Officer





Remote eDetailing (1/2)









Sales reps, Medical Liaison, CRA



1 to 1









1 to many

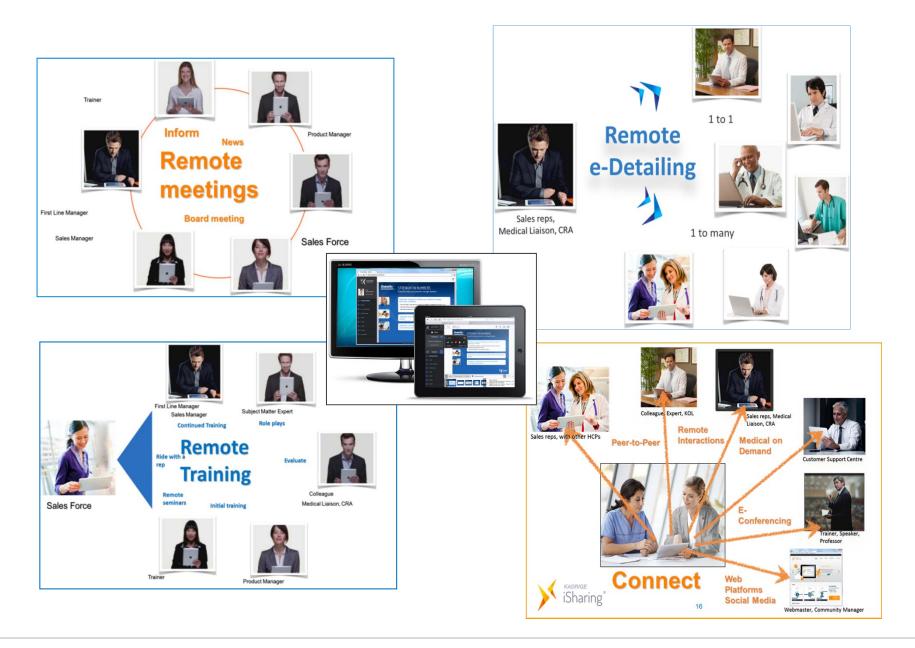








Remote eDetailing (2/2)

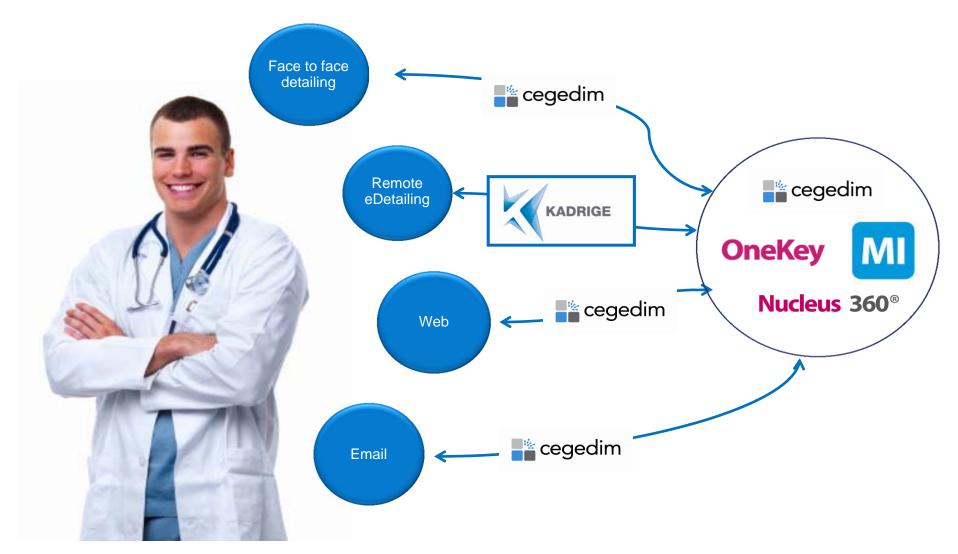






Cegedim & Kadrige: A Strategic Partnership

Multi-Channel Communication







Video Remote eDetailing







Kadrige Collaborative technology – The Context

COMPUTERS (PCS): 1 Billion in use in 2008, 2 BILLIONS by 2015

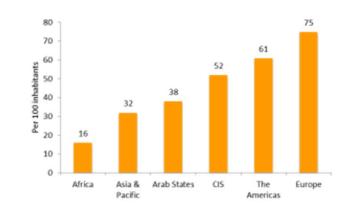
SMARTPHONES: 1 Billion in use in 2012, 2 BILLIONS by 2015

TABLETS: 120 millions sold in 2013, 760 MILLIONS in use by 2016

(Source: Gartner Forrester Research 2012, Forrester Research Inc. 2012, Strategic Analytics 2012)

2.7 BILLIONS PEOPLE almost 40% of the World's population are ONLINE

(Source: The world in 2013, ICT Facts and Figures, ITU 2012)





MOBILE WORKER POPULATION to Reach 1.3 BILLION by 2015

(Source: Worldwide Mobile Worker Population 2011–2015 Forecast, IDC Dec 2011)



2.1 BILLIONS MOBILE BROADBAND SUBSCRIPTIONS in 2013

(Source: The world in 2013, ICT Facts and Figures, ITU 2012)



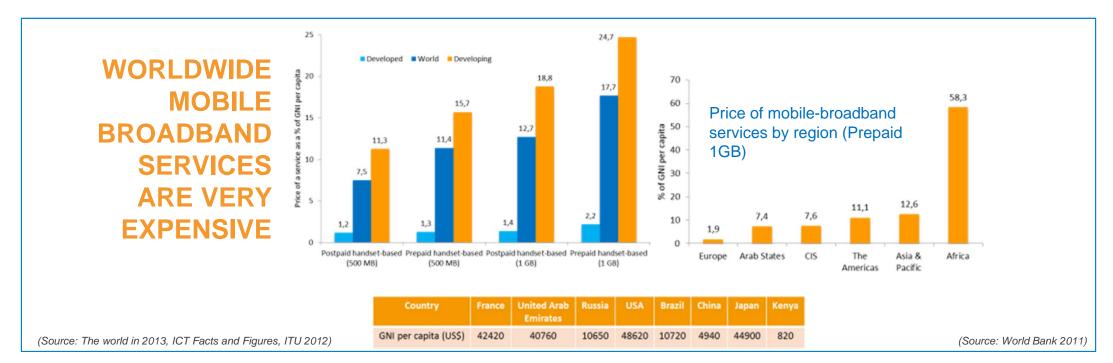




Kadrige Collaborative Technology – The Context

2G, 3G AND 4G NETWORK COVERAGE ARE VERY ERRATIC, EVEN IN BIG CITIES

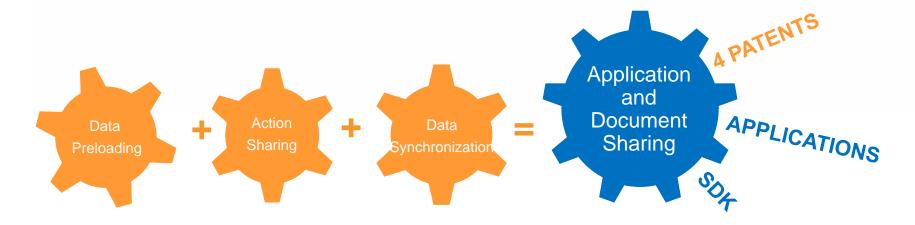








Kadrige Collaborative Technology





MOBILITY

COST SAVINGS

QUALITY

USER EXPERIENCE

EASE





Video Isharing







Focus on Healthcare Professionals





Healthcare Professionals Division



A Unique Combination of Services



Key Figures

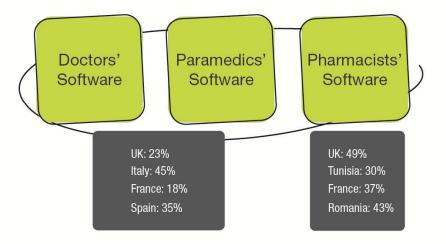
CRM SaaS Cloud		EHR EMR PRM		FLOW	
E-DETAILING	OneKey	SOFTWARE FOR PHARMACISTS			
		FINANCIAL	AD AT		
SEARCH		LEASING	POS	HRSER	

n € millions	2010	2011	2012
Revenue	271	260	283
EBITDA*	69	59	59
D&A	32	30	24
EBIT*	37	29	35
%	13.6%	11.1%	12.4%

^{*} from recurring operations

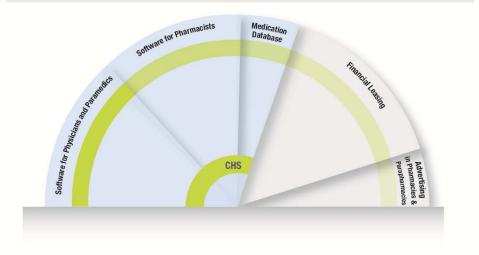


Market Share





Comprehensive Offers





Fireside Chat with Dr Eric Jarrousse

The revolution of P4P:

Cultural, Technical and Economic Impacts





Focus on Insurance & Services





Insurance & Services Division

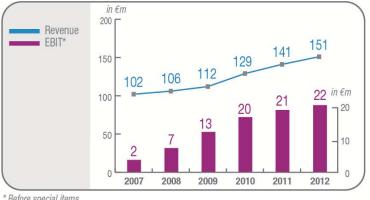


A Unique Combination of Services





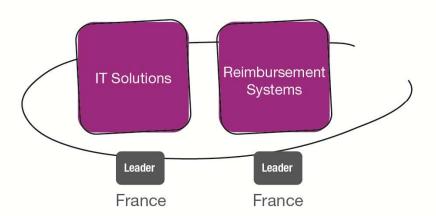
Key Figures



* Before special items



Market Share





Comprehensive Offers







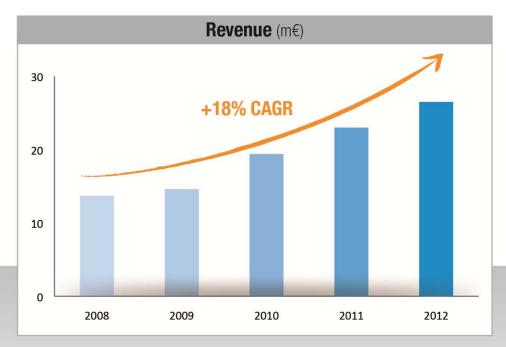
Cegedim SRH

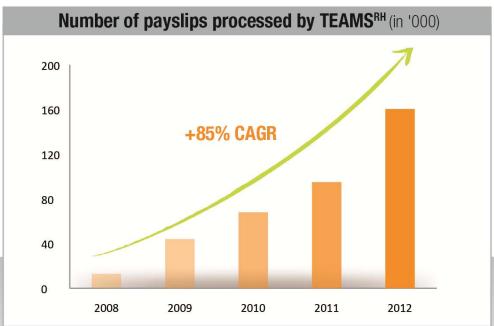






Cegedim SRH: A Story of Growth









Cegedim SRH

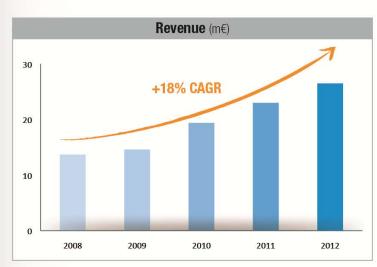
Jérôme Rousselot Directeur

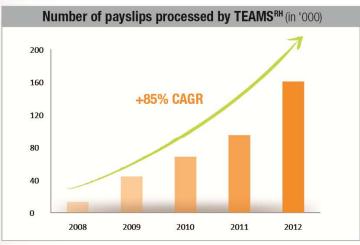
Benoit Garibal Directeur Adjoint





Cegedim SRH: Key Take Aways

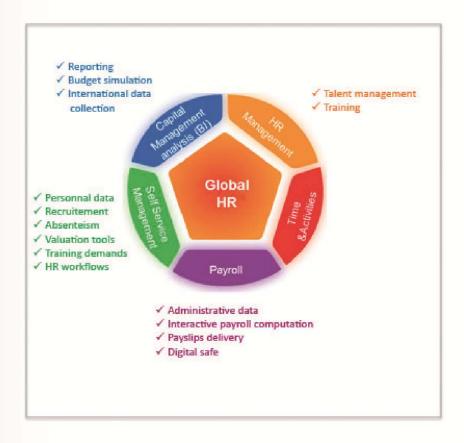




- → #2 in France
- → The new **TEAMS**^{RH} platform is a **key alternative** to old existing solutions
- → High **recurring** revenue: more than **65**%
- → Average contract duration: 13 years
- → Payslips acquisition trend: over 30,000 per year mostly from companies over 2,500 employees



A Comprehensive Set of Services



- ✓ A multi HR modules platform
- ✓ Based on latest technologies
 - HTML5, CSS3, Jquery, Javascript
 - Cegedim IT Infrastructure
- ✓ From SaaS to full BPO
- A Unique code, version and database for all clients
- An Interactive payroll computation
- ✓ A Scalable system to fit legal changes and client organization evolution





Key Clients

MANUFACTURING















RETAIL















TRANSPORT & LOGISTICS















SERVICES















BANKS & INSURANCES





















Video Cegedim SRH







Cegedim e-business



Cegedim Solution to Dematerialize, Pay and Archive all Documents

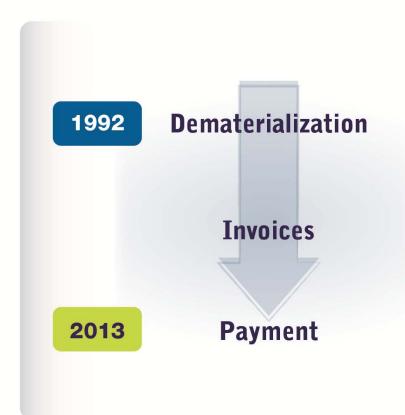




Cegedim e-business: Key Take Aways



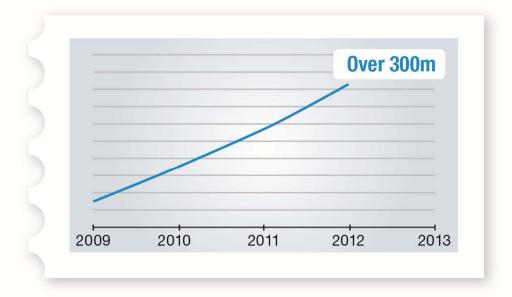
From Purchase to Payment



- First French Companies to be certified
- ✓ A network of over 100,000 online members
- Over 300 million of electronic documents exchanged per year
- ✓ Over 1,000 large e-invoicing projects



A Steady Increase in Volume





Worldwide Client References in all Sectors











Carrefour (Belgium







































MOBILITY ON DEMAND

































Cegedim e-business

Arnaud GUYON Director BU Cegedim e-business





A Unique Combination of Value Added Offers

✓ GIS e-invoicing

GIS e-invoicing service offers a tax compliant electronic exchange solution for suppliers and customers invoices

✓ GIS workflow

GIS workflow service organizes the treatment and the validation of documents through a totally dematerialized process

✓ GIS edi

GIS edi service offers an implementation of all supply EDI flows, including sales, logistics and financial documents

✓ GIS sign&archive

GIS sign&archive allows the users to sign electronically all documents and to archive all types of documents

✓ GIS payment

Range of solutions and services to facilitate and optimize migration to SEPA direct debit





Focus on Cegedim Global Payment



Offer

- √ Value Added Services
- ✓ Management of Payer Mandat
- ✓ MA€A Software Suite

Key Facts

- ✓ Over 150 Customers
- ✓ Over 350 million of Direct Debits per Year
- √ 50% in SaaS-Cloud
- √ 50% in-House





Financial Communication





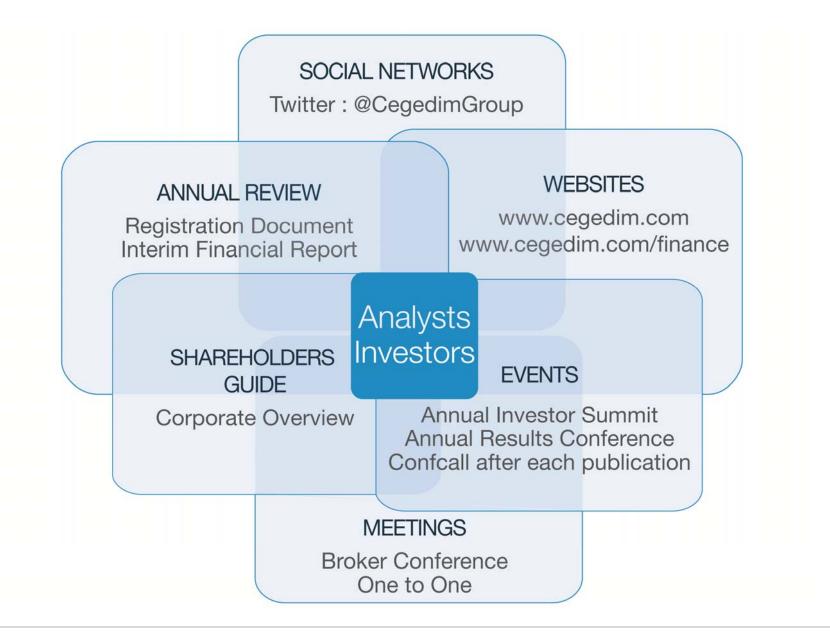
Investor Relation Policy

Simplicity, Transparency, Clarity





Keep in Touch with Cegedim

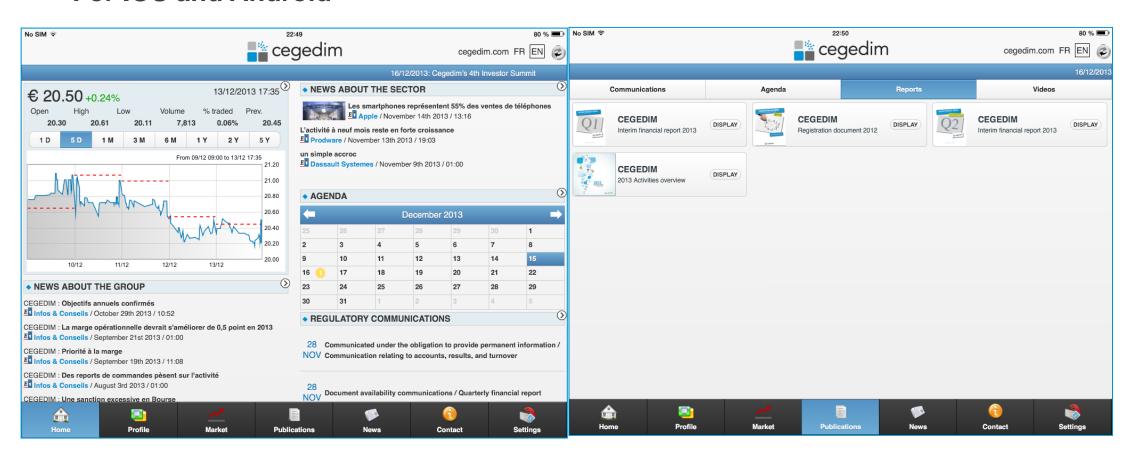






New: Cegedim IR App

- ✓ Available early 2014
- For IOS and Android







Financial Agenda



January 28th 2013 Revenue



Available

This Document includes the Q3 2013 and 9M Financial Statements and Management Report





2014 Financial Agenda

January 28, 2014

2013 Revenue March 10, 2014

2013 Results March 11, 2014

Analysts Meeting

April 29, 2014

Q1 2014 Revenue May 27, 2014

Q1 2014 Results July 29, 2014

Q2 2014 Revenue

September 18, 2014

Q2 2014 Results October 28, 2014

Q3 2014 Revenue November 27, 2014

Q3 2014 Results





Conclusion





Cegedim is a Group with Solid Foundations

✓ Diversification

In term of clients, products, client concentration, geography

✓ Industry trends favor Cegedim businesses on mid term

- Healthcare reform, transparency, pay for performance...
- Cegedim has a strong presence along the healthcare value chain

✓ Steady Business Profile

- Critical size and strong market share across divisions
- Strong liquidity position, robust cash flow generation & refinancing provides flexibility
- Long standing shareholder support and experienced management

✓ Cegedim remains committed to investments in innovation

Recognized portfolio of innovation and integrated solutions





We welcome your questions and comments

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